DOCUMENT RESUME

ED 372 784 JC 940 393

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TITLE SUNY Spring 1991 Student Opinion Survey.
INSTITUTION Westchester Community Coll., Valhalla, NY. Office of Institutional Research.
PUB DATE 91
NOTE 15p.
PUB TYPE Reports - Research/Technical (143)

EDRS PRICE MF01/PC01 Plus Postage.
DESCRIPTORS *College Environment; Community Colleges; Foreign Students; Minority Groups; Multicultural Education; *Participant Satisfaction; Questionnaires; Racial Relations; School Surveys; Social Environment; *Student Attitudes; Two Year Colleges; *Two Year College Students
IDENTIFIERS *Westchester Community College NY

ABSTRACT

In spring 1991, students attending Westchester Community College in New York were surveyed regarding their sense of belonging at the campus. Students' responses, broken down into sub-groups on the basis of ethnic background, alien status, and sex, indicate the following: (1) the question receiving the highest percentage of "very satisfied" and "satisfied" responses was a broadly worded question about satisfaction with the college in general; (2) 65.6% of the students were satisfied or better with "faculty respect for students" (3) 64.9% were satisfied or better with "freedom from harassment on campus; (4) 58.4% were at least satisfied with "your sense of belonging on this campus" and "personal security/safety on this campus"; (5) the greatest area of discontent was over "the use of student fees," with almost 15% of the respondents indicating that they were "dissatisfied" or "very dissatisfied"; (6) a comparatively high percentage of Hispanics were "very dissatisfied" with the "student voice in college policies"; (7) relatively high percentages of Blacks and males were "very dissatisfied" with "campus understanding of lesbian/gay/bisexual students," though over 60% of the respondents indicated that the question "does not apply"; (8) almost 10% of the Asian-Pacific students were "dissatisfied" with "faculty efforts to overcome language barriers"; (9) 15% of the Blacks and 14.5% of the resident aliens were "dissatisfied" with the "racial and ethnic diversity of the faculty and staff. A question-by-question analysis of the survey responses is provided. (KP)

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SUNY Spring 1991 Student Opinion Survey.

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Westchester Community College
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PART III. COLLEGE CLIMATE

SUNY Spring, 1991 Student Opinion Survey

EXECUTIVE SUMMARY

Twenty-two questions were asked of students in the SUNY Student Opinion Survey concerning their sense of belonging on the Westchester Community College campus. Their responses indicate that the "campus climate" at W.C.C. in the Spring of 1991 was basically positive, but needs to be further reviewed by other administrators.

This is not to overlook several "pockets" of discontent among sub-groups of students which will be discussed shortly. The big picture, however, is that a large percentage of the students are either satisfied or very satisfied with regard to the campus climate at W.C.C. as demonstrated by the responses to the questions listed below.

Moreover, the relatively low percentage expressing negative feelings, further reinforces this point. With one exception on a question concerning the use of student fees, a response of "very dissatisfied" never exceeded 5% of the total on any question. None of the eighteen questions had a response of "dissatisfied" that exceeded 8.0% of the total. Given this, there was no question to which more than 15% of the students answered either dissatisfied or very dissatisfied.

Greatest Satisfaction

The question receiving the highest percentage of "very satisfied (21.6%) and "satisfied" (53.8%) was the most broadly worded one about campus climate: "Satisfaction with this College in General." Three-fourths (75.4%) of the students were satisfied or better with W.C.C.

On four other questions, in addition to the one just mentioned, well over 50% of the students responded satisfied or better. Almost two-thirds (65.6%) were satisfied or better with "Faculty Respect for Students." Almost two-thirds (64.9%) also were satisfied or better with "Freedom From Harassment on Campus." Another 58.4% were satisfied or better with "Your Sense of Belonging on This Campus," and 54.8% were satisfied or better with "Personal Security/Safety on this Campus."

Greatest Dissatisfaction

The greatest area of discontent expressed in this battery of questions was over the use of student fees. Almost fifteen percent (14.7%) were dissatisfied or very dissatisfied with "The Use of Student Fees." In addition, while a large percentage of students were satisfied or better with their personal security on campus, nevertheless, there was a group of students (11.7%) who responded dissatisfied or very dissatisfied with Personal Security/Safety on this Campus.

Sub-groups

When responses were broken down into sub-groups on the basis of ethnic background or sex, however, certain pockets of discontent became apparent.

A comparatively high percentage of Hispanics (5.8%) were "very dissatisfied" with the "Student Voice in College Policies." Another relatively high percentage of Blacks (5.0%) and Males (4.4%) were "very dissatisfied" with "Campus Understanding of Lesbian/Gay/Bisexual Students."

Almost one-tenth (9.5%) of the Asian/Pacific students were "dissatisfied" with Faculty Efforts to Overcome Language Barriers." Fifteen percent of the Blacks and 14.6% of the Aliens were"dissatisfied with the "Racial and Ethnic Diversity of the Faculty and Staff."

Almost one-tenth of the Hispanics (9.6%) were "dissatisfied" with "Concern For You As An Individual," and almost one-tenth (9.5%) of the Asian/Pacific students were "dissatisfied" with "Opportunities For Personal Involvement In Campus Activities." A comparatively large percentage of Asian/Pacific students (9.5%) were also "dissatisfied" with the "Campus Media (Student Newspaper, Campus Radio).

On the positive side Asian/Pacific students (28.6%), in particular, were very satisfied" with "Faculty Respect for Students." A large percentage of Hispanic students (26.9%) were "very satisfied" with "Faculty Efforts To Overcome Language Barriers." A particularly large percentage of Blacks (25.0%) and Hispanics (30.8%) were "very satisfied" with "Freedom From Harassment on Campus."

"Neutral," "Does Not Apply," and Blank Responses

Three choices of response in the Survey are a source of concern in terms of how to correctly interpret and report them. They are the responses of "Neutral," "Does Not Apply," and Blank.

In the case of "Neutral," in some instances it appears to indicate a middle ground between satisfied and dissatisfied. In others it appears to signify that the student did not have an opinion on the subject.

With regard to "Does Not Apply," on some questions students selected this response even though it is reasonable to assume it did. The best example of this is on the question entitled "Satisfaction with Campus Understanding of Lesbian/Gay/Bisexual Students." Over three-fifths (61.6%) of the students replied "Does Not Apply." However, it is possible, of course, to have an opinion on this matter without being lesbian of gay. Many students evidently did not think so.

For purposes of this report, these two responses are discussed in the verbal text when the size of the response is large enough to warrant comment. For those interested in knowing the actual percentages to these responses, however, they have been included in the following breakouts of responses to all eighteen questions.

With regard to "Blank" responses, almost the same percentage of blank responses occurred on each question, around 3.9% or 27 cases. A disc was obtained from ACT to review individual cases and it was found that 27 of the reply sheets were entirely blank. ACT is unable to rerun the entire sample to omit these cases and the programming necessary to do it at W.C.C. is unavailable and unwarranted given the small size. To prevent all the other calculations from being off, blank responses have been included in the "Does Not Apply" response.

Marcia. M. Lee, Ph.D.
Director, Office of Institutional Research
Westchester Community College
October 15, 1991

QUESTIONS ON CAMPUS CLIMATE

1. Satisfaction with this College in General

Three-fourths of the students reported being satisfied or very satisfied "with the College in General." This is a very high percentage response in this combined category when compared to percentage responses on other questions. The fact that only 2.8% responded "dissatisfied" and 1.2% "Very Dissatisfied" further reinforces the finding of a widespread positive feeling of satisfaction with Westchester Community College.

Foreign born students are to be noted for a particularly high percentage of students being satisfied or better (85.0%). However, an unusually high percentage of Asian/Pacific students (9.5%) responded "dissatisfied." Also, an unusually high percentage of Hispanics (3.8%) responded "very dissatisfied."

	Very Sat.	Sat.	Neut.	Dissat.	Very Dissat.	Blank/DNA
Total	21.6%	53.8%	16.2%	2.8%	1.2%	4.5%
Blacks	23.8%	43.8%	17.5%	1.3%	1.3%	12.5%
Hispanics	23.1%	48.1%	13.5%	1.9%	3.8%	9.6%
Asian/Pac.	19.0%	61.9%	9.5%	9.5%	0.0%	0.0%
Whites	20.9%	56.1%	16.3%	2.8%	0.9%	3.0%
Aliens	19.5%	65.9%	9.8%	0.0%	0.0%	4.9%

2. Satisfaction With Faculty Respect For Students

Almost two-thirds (65.7%) were either satisfied or very satisfied with the faculty's respect for students. There was no significant variance in percentages among the various ethnic groups on any of the categories.

	Very Sat.	Sat.	Neut.	Dissat.	Very Dissat.	Blank/DNA
Total	20.7%	44.9%	23.3%	4.6%	2..0%	4.4%
Blacks	23.8%	38.8%	25.0%	1.3%	1.3%	10.0%
Hispanics	25.0%	42.3%	25.0%	0.0%	3.8%	3.8%
Asian/Pac.	28.6%	38.1%	28.6%	4.8%	0.0%	0.0%
Whites	19.5%	47.4%	21.8%	5.5%	2.3%	3.4%
Aliens	24.4%	41.5%	24.4%	0.0%	0.0%	9.7%

3. Attitude of College's Nonteaching Staff Toward Students

Almost half (48.4%) reported being satisfied or better with the attitude of the non-teaching staff toward students. A rather large percentage (29.4%), however, also reported being "neutral." There were no significant differences in percentages in the responses of the various ethnic groups.

	Very Sat.	Sat.	Neut.	Dissat.	Very Dissat.	Blank/DNA
Total	10.3%	38.1%	29.4%	5.1%	2.8%	14.3%
Blacks	7.5%	40.0%	33.8%	1.3%	1.3%	16.3%
Hispanics	13.5%	36.5%	28.8%	5.8%	0.0%	15.4%
Asian/Pac.	23.8%	38.1%	23.8%	0.0%	0.0%	14.3%
Whites	9.9%	38.4%	29.2%	5.7%	3.9%	12.8%
Aliens	7.3%	34.1%	24.4%	4.9%	0.0%	29.3%

4. Faculty Efforts to Overcome Student's Language Barriers

For the ethnic groups most likely affected by language barriers (Hispanics, Asians, and Aliens) a significantly higher percentage reported being satisfied or better (Hispanics=59.6%, Asian/Pac.=52.6%, and Aliens=51.2%) than the the Blacks or Whites.

	Very Sat.	Sat.	Neut.	Dissat.	Very Dissat.	Blank/DNA
Total	11.2%	26.7%	22.2%	3.8%	1.9%	34.3%
Blacks	10.0%	25.0%	23.8%	5.0%	0.0%	36.3%
Hispanics	26.9%	32.7%	21.2%	0.0%	3.8%	15.3%
Asian/Pac.	19.0%	33.3%	23.8%	9.5%	0.0%	14.3%
Whites	9.0%	25.5%	22.1%	3.4%	2.3%	37.7%
Aliens	14.6%	36.6%	22.0%	4.9%	0.0%	21.9%

5. Racial and Ethnic Diversity of the Faculty and Staff

Approximately two-fifths (38.9%) reported being satisfied or better with the racial and ethnic diversity of the faculty and staff. A rather large percentage (33.6%) reported being "neutral."Asian/Pac. students, however, were noticeably high (47.6%) in responding "neutral" to this question.

	Very Sat.	Sat.	Neut.	Dissat.	Very Dissat.	Blank/DNA
Total	8.6%	30.3%	33.6%	4.9%	2.9%	19.7%
Blacks	5.0%	32.5%	30.0%	15.0%	5.0%	12.6%
Hispanics	11.5%	34.6%	23.1%	1.9%	3.8%	25.0%
Asian/Pac.	14.3%	9.5%	47.6%	0.0%	0.0%	28.5%
Whites	9.4%	30.6%	35.9%	2.8%	1.6%	19.8%
Aliens	7.3%	34.1%	17.1%	14.6%	0.0%	26.9%

6. **Campus Atmosphere of Ethnic, Political, and Religious Understanding**

Almost half (49.0%) were satisfied or better with the atmosphere of ethnic, political and religious understanding on campus. Another third (31.5%) were neutral. A particularly high percentage of Asian/Pac. students (71.4%) reported being satisfied or better. Less than 10% (7.3%) reported being dissatisfied or worse.

	Very Sat.	Sat.	Neut.	Dissat.	Very Dissat.	Blank/DNA
Total	10.7%	38.3%	31.3%	4.3%	3.0%	12.3%
Blacks	10.0%	47.5%	23.8%	6.3%	1.3%	11.3%
Hispanics	17.3%	30.8%	26.9%	5.8%	1.9%	17.3%
Asian/Pac.	9.5%	61.9%	23.8%	0.0%	0.0%	4.8%
Whites	10.6%	37.2%	33.8%	3.4%	3.4%	11.5%
Aliens	4.9%	39.0%	26.8%	4.9%	0.0%	24.4%

7. **Racial and Ethnic Diversity of the Student Body**

Except for Black students, an unusually high percentage of the other categories of students responded to this question with DNA (Does not Apply). The high response in this fashion must be taken into account when considering the responses in the other categories. A little over one-third (35.5%) were satisfied or better, and 30.4% reported being neutral.

	Very Sat.	Sat.	Neut.	Dissat.	Very Dissat.	Blank/DNA
Total	8.7%	26.8%	30.4%	2.0%	3.0%	29.0%
Blacks	11.3%	35.0%	30.0%	3.8%	3.8%	16.3%
Hispanics	9.6%	25.0%	21.2%	3.8%	3.8%	36.5%
Asian/Pac.	9.5%	19.0%	33.3%	0.0%	0.0%	38.1%
Whites	9.0%	26.2%	32.0%	1.4%	2.8%	28.7%
Aliens	2.4%	26.8%	24.4%	0.0%	2.4%	43.9%

8. **Racial Harmony at this College**

Slightly over two-fifths (43.2%) were satisfied or better with the racial harmony at W.C.C. Another third (30.4%) reported being "neutral." A noticeably small percentage of Blacks (3.8%) were "very satisfied," but they responded had the highest percentage of those who were "satisfied." Over one-fourth of the Aliens students (26.9%) responded "Does Not Apply."

	Very Sat.	Sat.	Neut.	Dissat.	Very Dissat.	Blank/DNA
Total	9.9%	33.3%	30.9%	4.6%	2.8%	18.5%
Blacks	3.8%	38.8%	35.0%	5.0%	2.5%	15.1%
Hispanics	13.5%	34.6%	25.0%	3.8%	1.9%	21.1%
Asian/Pac.	14.3%	28.6%	38.1%	0.0%	0.0%	19.0%
Whites	11.0%	31.7%	31.5%	5.1%	2.3%	18.4%
Aliens	7.3%	36.6%	24.4%	4.9%	0.0%	26.9%

9. Freedom from Harassment on Campus

More than three-fifths of the students (64.4%) responded satisfied or better with regard to freedom from harassment on campus. There were no significant differences in percentage responses by different ethnic groups. Moreover, there were no significant percentage differences in responses between the sexes.

	Very Sat.	Sat.	Neut.	Dissat.	Very Dissat.	Blank/DNA
Total	20.7%	44.2%	20.0%	3.3%	0.6%	11.2%
Blacks	25.0%	38.8%	21.3%	0.0%	1.3%	13.8%
Hispanics	30.8%	34.6%	17.3%	3.8%	0.0%	13.5%
Asian/Pac.	23.8%	38.1%	19.0%	4.8%	0.0%	14.3%
Whites	18.6%	46.4%	20.5%	4.4%	0.2%	9.8%
Aliens	22.0%	46.3%	17.1%	0.0%	0.0%	14.7%
Males	20.3%	47.4%	20.3%	4.1%	0.6%	5.0%
Females	21.3%	40.9%	19.9%	2.6%	0.3%	15.0%

10. Personal Security/Safety on this Campus

Well over half (54.8%) responded they were satisfied or better with their personal security/safety on the W.C.C. campus. There were no significant differences in percentage responses broken down by ethnic groups. Moreover, there were no significant differences in the percentage responses between the sexes. It should be noted, however, that an unusually high percentage of men (5.9%) and Hispanics (5.8%) were "very dissatisfied" with security, that is a high percentage for this particular category.

	Very Sat.	Sat.	Neut.	Dissat.	Very Dissat.	Blank/DNA
Total	13.2%	41.6%	23.3%	7.5%	4.2%	10.2%
Blacks	13.8%	36.3%	30.0%	5.0%	0.0%	15.0%
Hispanics	15.4%	32.7%	23.1%	5.8%	5.8%	17.3%
Asian/Pac.	19.0%	33.3%	38.1%	4.8%	0.0%	4.8%
Whites	12.9%	41.6%	23.4%	8.5%	4.8%	8.7%
Aliens	9.8%	58.5%	17.1%	7.3%	0.0%	7.3%
Males	12.1%	44.7%	21.2%	6.8%	5.9%	9.4%
Females	14.4%	38.6%	25.4%	8.4%	2.3%	11.0%

11. Campus Understanding of Lesbian/Gay/Bisexual Students

Such a high percentage of students responded "Does Not Apply" (61.6%) that the rest of the response rates are very skewed. Moreover, the percentages responding in this fashion broken down by ethnic background are almost uniform. Given this situation only 7.6% responded satisfied or better, and about one-fourth (24.6%) were neutral.

This same phenomenon occurred in response rates broken down by sex, although the percentage of males responding "Does Not Apply" (56.5%) was slightly lower than females (66.9%)

	Very Sat.	Sat.	Neut.	Dissat.	Very Dissat.	Blank/DNA
Total	1.4%	6.2%	24.6%	1.7%	4.3%	61.6%
Blacks	2.5%	6.3%	22.5%	1.3%	5.0%	62.5%
Hispanics	0.0%	7.7%	23.1%	3.8%	1.9%	63.5%
Asian/Pac.	4.8%	0.0%	28.6%	4.8%	0.0%	61.9%
Whites	1.1%	5.7%	24.6%	1.6%	3.9%	63.0%
Aliens	2.4%	14.6%	22.0%	0.0%	2.4%	58.6%
Males	1.8%	8.2%	26.5%	2.6%	4.4%	56.5%
Females	1.2%	4.3%	22.8%	0.9%	4.0%	66.9%

12. Extent to Which this Campus Helped you Appreciate Ethnic/Cultural Diversity

An unusually high percentage of Asian/Pac. students (19.0%) reported being "very satisfied" with the extent to which the W.C.C. campus helped them appreciate ethnic/cultural diversity. Almost one-third (32.0%) of all the respondent were satisfied or better. A rather large percentage (34.3%) were neutral. There were no other significant difference in percentage responses broken down by ethnic groups.

	Very Sat.	Sat.	Neut.	Dissat.	Very Dissat.	Blank/DNA
Total	7.1%	24.9%	34.3%	4.3%	2.9%	26.4%
Blacks	5.0%	31.3%	32.5%	6.3%	3.8%	21.3%
Hispanics	5.8%	28.8%	32.7%	5.8%	1.9%	25.0%
Asian/Pac.	19.0%	33.3%	23.8%	4.8%	0.0%	19.1%
Whites	7.6%	21.6%	36.8%	3.9%	2.8%	27.3%
Aliens	4.9%	31.7%	34.1%	2.4%	0.0%	26.8%

13. **Multicultural Content of Courses you Have Taken**

Almost two-fifths (38.1%) reported being satisfied or better with the multicultural content of courses they have taken. More than one-fourth (28.0%) reported being neutral. An unusually high percentage of Asian/Pac. students (19.0%) reported being "very satisfied."

	Very Sat.	Sat.	Neut.	Dissat.	Very Dissat.	Blank/DNA
Total	7.2%	30.9%	28.0%	2.9%	1.2%	29.9%
Blacks	1.3%	25.0%	26.3%	7.5%	2.5%	37.5%
Hispanics	9.6%	28.8%	32.7%	1.9%	0.0%	26.9%
Asian/Pac.	19.0%	38.1%	33.3%	0.0%	0.0%	9.5%
Whites	7.8%	30.3%	28.7%	1.8%	1.1%	30.1%
Aliens	7.3%	39.0%	22.0%	2.4%	0.0%	29.3%

14. **Your Sense of Belonging on this Campus**

Almost three-fifths (56.4%) reported being satisfied or better with their sense of belong on this campus. One-fourth (25.5%) reported being neutral. Less than one-tenth (8.2%) reported being dissatisfied or very dissatisfied. A particularly high percentage of Asian/Pac. students (80.9%) reported being satisfied or better. Other than this, there were no significant differences in percentage responses broken down by ethnic groups.

	Very Sat.	Sat.	Neut.	Dissat.	Very Dissat.	Blank/DNA
Total	16.1%	42.3%	25.5%	5.2%	3.0%	7.8%
Blacks	15.0%	42.5%	25.0%	6.3%	1.3%	10.1%
Hispanics	17.3%	34.6%	32.7%	1.9%	1.9%	11.6%
Asian/Pac.	23.8%	57.1%	9.5%	0.0%	4.8%	4.8%
Whites	16.1%	43.4%	24.1%	5.7%	3.9%	6.6%
Aliens	12.2%	41.5%	26.8%	2.4%	0.0%	17.1%

15. Concern for you as an Individual

Almost half of the students (49.7%) reported being satisfied or better with concern for them as an individual. Over one-third (34.6%), however, reported being "neutral." An unusually high percentage of Asian/Pac. students (76.2%) reported being satisfied or better, compared to the other ethnic groups which hovered around a fifty percent rate for this response.

	Very Sat.	Sat.	Neut.	Dissat.	Very Dissat.	Blank/DNA
Total	8.7%	41.0%	34.6%	5.8%	1.9%	7.9%
Blacks	11.3%	36.3%	35.0%	6.3%	0.0%	11.3%
Hispanics	17.3%	34.6%	28.8%	9.6%	1.9%	7.7%
Asian/Pac.	9.5%	66.7%	19.0%	4.8%	0.0%	0.0%
Whites	8.0%	40.9%	36.1%	5.3%	2.5%	7.2%
Aliens	2.4%	43.9%	36.6%	0.0%	0.0%	17.1%

16. Opportunities for Personal Involvement in Campus Activities

Almost two-fifths (38.4%) of the students were satisfied or better with the opportunities for personal involvement in campus activities. More than one-fourth (27.8%), however, reported being "neutral." A rather large percentage (27.3%) felt this "Did Not Apply" to them.

	Very Sat.	Sat.	Neut.	Dissat.	Very Dissat.	Blank/DNA
Total	8.7%	30.1%	27.8%	4.1%	2.0%	27.3%
Blacks	6.3%	37.5%	32.5%	0.0%	1.3%	22.6%
Hispanics	9.6%	36.5%	15.4%	1.9%	3.8%	32.7%
Asian/Pac.	14.3%	28.6%	28.6%	9.5%	0.0%	19.0%
Whites	9.2%	26.9%	29.9%	4.8%	2.1%	27.1%
Aliens	9.8%	39.0%	14.6%	2.4%	0.0%	34.1%

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17. Satisfaction with Student Government

An unusually large percentage of the students, almost half (45.2%), responded "Does Not Apply" when asked about their satisfaction with student government. Less than one-fifth (17.6%) were satisfied or better. Another fourth of the students (27.8%) were "neutral." The percentage responses broken down by ethnic groups did not show any great significant variances.

	Very Sat.	Sat.	Neut.	Dissat.	Very Dissat.	Blank/DNA
Total	2.5%	15.1%	32.2%	2.8%	2.3%	45.2%
Blacks	2.5%	17.5%	36.3%	2.5%	1.3%	40.0%
Hispanics	1.9%	15.4%	25.0%	5.8%	1.9%	50.0%
Asian/Pac.	4.8%	14.3%	33.3%	4.8%	0.0%	42.9%
Whites	2.5%	13.6%	33.3%	2.8%	2.1%	45.7%
Aliens	2.4%	26.8%	26.8%	2.4%	0.0%	41.4%

18. Satisfaction with Religious Activities and Programs

Well over half of the students (56.1%) responded "Does Not Apply" to the question concerning their satisfaction with religious activities and programs on campus. Another fourth (27.2%) were "neutral." Students who identified themselves as "Aliens" responded satisfied or better (31.7%) in substantial higher percentages than the other ethnic groups.

	Very Sat.	Sat.	Neut.	Dissat.	Very Dissat.	Blank/DNA
Total	2.2%	9.1%	27.2%	3.2%	2.2%	56.1%
Blacks	3.8%	7.5%	30.0%	6.3%	0.0%	52.5%
Hispanics	1.9%	9.6%	28.8%	5.8%	0.0%	53.8%
Asian/Pac.	0.0%	14.3%	38.1%	0.0%	4.8%	42.9%
Whites	1.8%	7.8%	25.5%	2.8%	1.8%	60.3%
Aliens	4.9%	26.8%	24.4%	2.4%	4.9%	36.5%

19. **Satisfaction with Campus Media (Student Newspaper, Campus Radio)**

A rather large percentage of students (36.0%) responded "Does Not Apply" when asked about their feeling of satisfaction with the campus media. A little over a third (34.2%) were satisfied or better. Almost one-fourth (23.9%), however, were "neutral." There were no substantial difference in percentage response rates broken down by ethnic background.

	Very Sat.	Sat.	Neut.	Dissat.	Very Dissat.	Blank/DNA
Total	8.7%	25.5%	23.9%	4.1%	1.9%	36.0%
Blacks	7.5%	25.0%	28.8%	6.3%	1.3%	31.3%
Hispanics	13.5%	17.3%	28.8%	1.9%	0.0%	38.5%
Asian/Pac.	4.8%	33.3%	23.8%	9.5%	0.0%	28.6%
Whites	9.4%	24.4%	22.8%	3.7%	2.1%	37.7%
Aliens	7.3%	36.6%	26.8%	0.0%	0.0%	29.3%

20. **Satisfaction with Student Voice in College Policies**

Again, a rather high percentage of students (44.4%) responded "Does Not Apply" when asked about their satisfaction with the student voice in college policies. Less then one-fifth (17.7%) responded satisfied or better, and almost one-third (31.0%) were neutral. A noticeably lower percentage of Hispanic students (11.5%) were satisfied or better than the other ethnic groups.

	Very Sat.	Sat.	Neut.	Dissat.	Very Dissat.	Blank/DNA
Total	4.2%	13.5%	31.0%	3.6%	3.3%	44.4%
Blacks	2.5%	17.5%	30.0%	2.5%	5.0%	42.5%
Hispanics	3.8%	7.7%	25.0%	3.8%	5.8%	53.8%
Asian/Pac.	4.8%	23.8%	19.0%	4.8%	0.0%	47.7%
Whites	3.9%	12.2%	31.5%	4.1%	3.0%	45.3%
Aliens	7.3%	22.0%	26.8%	0.0%	0.0%	43.9%

21. Satisfaction with Purposes for which Student Activity Fees Are Used

No other question concerning the campus climate received such a negative response as this one concerning "Satisfaction With Purposes For Which Student Activity Fees Are Used." Almost 15% (14.7%) of the students responded either very dissatisfied or dissatisfied to this question. A little more than one-fourth (28.7%) responded satisfied or better. Displeasure was fairly uniform among the different ethnic groups.

	Very Sat.	Sat.	Neut.	Dissat.	Very Dissat.	Blank/DNA
Total	4.5%	23.2%	34.3%	8.0%	6.7%	23.3%
Blacks	5.0%	25.0%	40.0%	6.3%	2.5%	21.3%
Hispanics	5.8%	21.2%	25.0%	9.6%	5.8%	32.7%
Asian/Pac.	14.3%	28.6%	38.1%	9.5%	4.8%	4.8%
Whites	4.1%	22.1%	34.7%	8.3%	6.7%	24.2%
Aliens	2.4%	39.0%	29.3%	2.4%	4.9%	22.0%

22. Satisfaction with Clarity of Rules Governing Student Conduct

It is interesting to note that one-fourth of the students (25.0%) responded "Does Not Apply" to this question concerning Satisfaction with Clarity of Rules Governing Student Conduct. There also was very little variance in the response rates by the various ethnic groups to this question. By and large a little less than one-tenth were "very satisfied," around one-third were "satisfied" and one-third was "neutral." There was very little dissatisfaction.

	Very Sat.	Sat.	Neut.	Dissat.	Very Dissat.	Blank/DNA
Total	8.3%	29.1%	32.8%	3.0%	1.9%	25.0%
Blacks	8.8%	32.5%	35.0%	2.5%	2.5%	18.8%
Hispanics	7.7%	21.2%	32.7%	1.9%	0.0%	36.5%
Asian/Pac.	4.8%	28.6%	33.3%	0.0%	0.0%	33.4%
Whites	8.5%	28.5%	32.9%	3.4%	2.3%	24.3%
Aliens	7.3%	46.3%	22.0%	2.4%	0.0%	21.9%